#### Disclaimer

The Washington Flowers design is not a guarantee of the product's origin. Consumers should ask where flowers are from to be sure.

#### Terms of Use

Who Uses the Washington Flowers Design

The designs with the state of Washington and iconic local flowers and the statement "Washington Flowers" are to be used on products only by the following stakeholders:

.project participants who grow flowers in the state

.florists, designers and wholesale flower buyers who buy from Washington cut flower farmers.

#### Use of Materials on Product or in Advertising

Use of the marketing materials with the Washington Flowers design on the product or in advertising indicates that you, the seller, will confirm that the flowers were grown in Washington state.

#### **Future Use**

Washington Flowers designs were developed as part of a three year grant (2017-2019) to test if it would be worthwhile. Please contact lraymond@agr.wa.gov regarding use of the design beyond the grant period.



## Washington Cut Flowers Campaign & FAQ with Charlie's Produce



Laura Ridenour, WSDA Regional Markets Program





**Suzanne Carson,** *Washington State Farm Bureau* 

**Jodi Allen,** *Charlie's Produce Floral Buyer* 

## Webinar Agenda

- Review cut flower consumer research.
- Introduction to the Washington Flowers Campaign.
- How exactly to access the grocery pilot opportunity and sell to Charlie's.
- FAQs: Product specifications, delivery details.
- Ask your questions live.
- Upcoming florist and farmer networking.
- Sign up for campaign materials and summer Washington Flowers events.



## **Washington Cut Flowers Project**



- WSDA Specialty Crop Block Grant Funding
  - Washington State Farm Bureau
  - WSDA Regional Markets Program
- Objectives
  - Marketing Research
  - Consumer Awareness
  - Business Development
- Activities
  - Industry Research
  - Marketing Campaign Development
  - Trainings

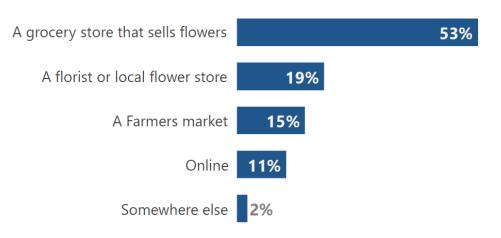
### Gonzalo Ojeda, Ojeda Farms



### **© Blue Research**



### **Purchase location**



Q5. When you last bought flowers for...where did you buy them? Note, your best guess is just fine. (n=961 purchases)

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# Consider launching a branded campaign to educate consumers and drive preference

These data suggest a campaign designed to educate consumers on where the flowers they purchase were grown could influence buying behavior.

- The wide majority of consumers report "locally grown" does not influence <u>where</u> they buy fresh cut flowers nor have a strong influence on <u>which</u> flowers they buy.
- However qualitative results suggest that many consumers 1) are unaware where their flowers are grown and 2) could be influenced by such knowledge.
- Most consumers report that they are more likely to buy flowers that are either 'Grown in the Pacific Northwest' or 'Grown in Washington'.

To maximize the impact of a campaign, consider defining a compelling 'story' and creating/launching a distinctive brand.

- These data suggest a 'grown in...' educational campaign may influence decisions. However defining the 'story' and how it 'adds value' to consumers is critical.
- To be effective, consider creating an identifiable brand/visual element that represents the story, to influence perceptions and to impact purchase decisions.
- To be operational and adopted, ensure stakeholder input and engagement throughout the development and design of campaign strategies and tactics.

### Consider using future research to help guide branding and align stakeholders.

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## **Washington Flowers Campaign**

### Marketing materials

- Bug
- Bouquet sticker
- Shareable video
- Social media campaign
- Grocery Pilot floral sleeves

### **Celebrate Washington Flowers**

- During American Flowers Week (June 26-July 4)
- Florists and Designers engaging fun events
- Summer-long at farmers markets and in grocery

### **Trainings and Networking**

- May, June
- October, November



Logo/Bug







### Sticker Roll



**Flower Sachet** 



### **Social Media**





- Thumb drive with camera ready art
- Facebook @WAFlowersProject
- Instagram @washington.flowers.project
- Video ads for you to use.
- Interview opportunities.
- Washington.flowers.project@gmail.com



**#WAflowers** 

## Market development, events and trainings



Tacoma Spokane Business-to-business connection for florists and growers, #1. May 29, from 6:00 – 7:30 PM at Washington Floral Service in Tacoma.

Business-to-business connection for florists and growers, #2. June 5, 6:00 – 7:30 PM at Washington Floral Service in Spokane.



Support market managers to **use campaign and create market events that engage customers** in tactile, visceral experiences where they connect with you, your farm, and local and seasonal flowers.



A two-part intensive on **making the next wise business decision using financial tools.** Tentatively Oct./Nov. Topics: Whole Farm Planning and Crop Costing.



### **Grocery Pilot**

- Charlie's Produce will source and distribute the flowers to the grocers.
- Northwest Independent Grocers will place ads and point of purchase stories about local farms.
- There is no minimum to become a vendor and sell to Charlie's.
- Participating farmers for this pilot need to apply to Charlie's Produce and be approved by the end of May.



## **Product Specifications**



- Market bouquet, long-lasting
- Size:
  - 3 focal flowers
  - 3 accent
  - Foliage and filler flowers
- Wrapped on farm- using supplied Washington Flowers wrap and/or bouquet sticker.
- Price
- Post-harvest chilling is ideal, not required.
- Bucket in required box, lined
- Purchase order

	BOUQUET	PROPOSAL				
ITEM Hot Summer Mid Size						
	\$6.00	2.93 Cubes	6			
UPC	Code*	TIxHI*			РНОТО	
8-97981-99023		4x7	1			
Box Dimensions:		0.000				
Stem Description*		Colors*			And the loss	
Sunflower		Yellow	3		and the second	E E
Mini Gerbera		Orange	3			E
Craspidia		Yellow	3			Ø
Mini Hydrangea		Green	1		and the	m
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## How to apply

- Review packet from Charlies\*
- Confirm your farm is a good fit for Charlie's parameters and product specifications.
- Submit application and the varietals you will have available this summer by Friday, May 24.
- Be sure to copy jodia@charliesproduce.com.
- Each application will be vetted, and insurance waivers will be assessed. \*
- Vendor applications confirmed the week of June 3.





#### VENDOR APPLICATION FOR

	BUSINESS INFORMATION
Sales Contact:	A/R Contact:
Title:	Title:
Phone:	Phone:
Fax:	Fax:
E-mail:	E-mail:
Referred by (Charlie's Rep):	Charlie's Divisio
Company Legal Name:	
DBA Name:	
Primary Business Address:	

## Already sell to a grocery?

Help us make sure the Grocery Pilot does not compete with your existing relationships!

- Let us know if you already are direct marketing to retailers.
- Anyone in the cut flower industry selling Washington-grown flowers can use the Washington Flowers bug/sticker and the other collateral.



## After you apply and are approved...

Order campaign materials – sleeves, boxes, stickers.

Email scarson@wsfb.com, or call

360-357-9975 x 122.

### Decide on method of delivery.

a. <u>Pickup minimum</u> = 1 pallet, with 27 buckets (in boxes) per pallet.

\*Growers can work together to complete a pallet.

a. <u>Deliver</u> to Charlie's in Seattle, Clackamas, or Spokane.

**Prepare photos of you and your farm** to feature at point of purchase in the store, and on social media.





# **Your Questions?**

Jodi Allen Charlie's Produce Floral Buyer

jodia@charliesproduce.com



## **Get involved in the campaign!**



- You do not have to sign up for the grocery pilot to participate.
- Contact Suzanne Carson <u>scarson@wsfb.com</u>, or call 360-357-9975 x 122 to sign up for the campaign materials to be mailed to you.
- Share the campaign's resources with your grower's network, your retail outlets, your market managers.
- Landing page: www.farmfreshwa.org/Washington-flowers (not live yet)
- Share your use of the materials on your your social media network #WAflowers
- Share your success stories with us!



### Thank you, and stay in touch!



Laura Ridenour WSDA Regional Markets Iridenour@agr.wa.gov 206-256-6110

Suzanne Carson Washington State Farm Bureau <u>scarson@wsfb.com</u> 360-357-9975 x 122

Jodi Allen Charlie's Produce Floral jodia@charliesproduce.com



- Facebook @WAFlowersProject
- Instagram @washington.flowers.project